

## INTERNATIONAL SEARCH REPORT

 International application No  
 PCT/DK2007/000232

 A. CLASSIFICATION OF SUBJECT MATTER  
 INV. G06F17/30 G06Q10/00

According to International Patent Classification (IPC) or to both national classification and IPC

## B. FIELDS SEARCHED

 Minimum documentation searched (classification system followed by classification symbols)  
 G06F G06Q

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal

## C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	WO 01/09780 A (DA VINCI INNOVATION PTY LTD [AU]; AFRACHTEH KAMBIZ [AU]; CAPEL CAMPBEL) 8 February 2001 (2001-02-08) abstract page 2, line 15 - page 3 page 6, line 20 - page 8, line 12 -----	1-13
X	AZVINE B ET AL: "Intelligent process analytics for CRM" BT TECHNOLOGY JOURNAL, KLUWER ACADEMIC PUBLISHERS, DO, vol. 24, no. 1, 1 January 2006 (2006-01-01), pages 60-69, XP019392378 ISSN: 1573-1995 abstract page 64 ----- -/--	1-13

☒ Further documents are listed in the continuation of Box C.

☒ See patent family annex.

## \* Special categories of cited documents:

\*A\* document defining the general state of the art which is not considered to be of particular relevance

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\*P\* document published prior to the international filing date but later than the priority date claimed

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\*X\* document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

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\*&amp;\* document member of the same patent family

Date of the actual completion of the international search

22 November 2007

Date of mailing of the international search report

05/12/2007

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C(Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	<p>CHOWDHARY P ET AL: "Enterprise Integration and Monitoring Solution using Active Shared Space"</p> <p>E-BUSINESS ENGINEERING, 2005. ICEBE 2005. IEEE INTERNATIONAL CONFERENCE ON BEIJING, CHINA 12-18 OCT. 2005, PISCATAWAY, NJ, USA, IEEE, 12 October 2005 (2005-10-12), pages 665-672, XP010860530</p> <p>ISBN: 0-7695-2430-3</p> <p>abstract</p> <p>page 666, left-hand column - page 667</p>	1-13
X	<p>BARR R ET AL: "Real time modeling for financial and performance management"</p> <p>CEMENT INDUSTRY TECHNICAL CONFERENCE, 2005. CONFERENCE RECORD KANSAS CITY, MO, USA MAY 15-20, 2005, PISCATAWAY, NJ, USA, IEEE, 15 May 2005 (2005-05-15), pages 43-51, XP010840065</p> <p>ISBN: 0-7803-9107-1</p> <p>page 47 - page 50</p>	1-13
A	<p>WO 2004/102416 A (TARGIT AS [DK]; MIDDELFART MORTEN [DK])</p> <p>25 November 2004 (2004-11-25)</p> <p>abstract</p> <p>page 15 - page 25</p>	1-13
A	<p>EP 1 477 909 A (TARGIT AS [DK])</p> <p>17 November 2004 (2004-11-17)</p> <p>the whole document</p>	1-13
A	<p>EP 1 577 808 A (TARGIT AS [DK])</p> <p>21 September 2005 (2005-09-21)</p> <p>the whole document</p>	1-13

# INTERNATIONAL SEARCH REPORT

Information on patent family members

International application No

PCT/DK2007/000232

Patent document cited in search report		Publication date	Patent family member(s)	Publication date
WO 0109780	A	08-02-2001	NONE	
WO 2004102416	A	25-11-2004	US 2007174262 A1	26-07-2007
EP 1477909	A	17-11-2004	AT 350715 T	15-01-2007
			DE 60310881 T2	19-04-2007
			DK 1477909 T3	07-05-2007
			US 2004230585 A1	18-11-2004
EP 1577808	A	21-09-2005	NONE	